

Nottingham North and East CCG Pathway Engagement List

Below is list of the current pathways NNE are involved in terms of public engagement. Engagement is at various stages.

Improvement Area	Description	PPI Update
Integrated Health and Social Care	<ul style="list-style-type: none"> • Implemented an integrated adult community nursing and therapy service • Three locality teams have been created covering the CCG localities • The teams consist of a range of specialities (district nursing, community matron, COPD nurses, intermediate care, Occupational Therapists and Physios) • The service will integrate with social services • A 'first responder' service is also in place to support patients in crisis • Provider has reported avoiding 35 emergency admissions over 2 months • Single Point of Access has improved provider processes leading to an increase clinical time available 	<ul style="list-style-type: none"> • • 12FEB14 questionnaire agreed. Setting up consultation groups with CHP. • 05MAR14 – Spoke to Lynda Penford who confirmed no forms returned as yet from patients. Will chase on 06MAR14 as meeting with Clinical Lead. • 05MAR14 – Met with Tony Morris who supplied patients for previous consultation. He has promised to ask residents of his for interviews. • 05MAR14 Interviews to be arranged in April . • 30APR14 – Four consultations carried out so far. Awaiting five more from Tony Morris via Park House Medical Centre. End to complete by end of September.
Telehealth	<ul style="list-style-type: none"> • Introduce assistive technology – technology being used for different conditions • 5 practices are using the telecare system FLO(– early reports indicate the success of patient remotely self-managing their condition, reducing GP appointment/contact time 	<ul style="list-style-type: none"> • Feedback of service planned for July 2014 as now can link FLO success with PICS Ltd (Heart Failure) who use the service extensively and have been put forward for an award. • 11JUL14 Met with FLO and will be carrying out feedback of the service in September/October.
Pain Management	<ul style="list-style-type: none"> • Review current Pain Management service • Scope options for NNE • Developed a lower back pain pathway for Primary Care 	<ul style="list-style-type: none"> • No PPI Required.

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Dermatology	<ul style="list-style-type: none"> To reduced number of referrals of patients with skin lesions to hospital by increasing diagnosis in primary care Implemented clinic in primary care which also serves as a training resource for GPs 	<ul style="list-style-type: none"> Clinic sessions run till April 2014. Will collate feedback from patients who complete exit forms. 30APR14 – Clinic will not proceed as was training for GPs. No PPI required.
Diabetes – MSDI	<ul style="list-style-type: none"> Review diabetes pathway and Diabetes Nurse Specialist (DNS) provision in NNE Implement the Hypo Glycaemic Pathway Review Diabetes Specialist Nurse role and practice support 	<ul style="list-style-type: none"> Diabetes event report outcomes to be fed into NUH Diabetes meeting 31st January 2014. Patient and public engagement (PPE) approach to be determined by outcome of meeting. Plans to set up self-help groups across three localities being considered. Meeting with Peacock surgery in March 2014 to discuss further as they have an established and successful group. 05MAR14 – Expansion of Juggle Program across district to be discussed at Planned care meeting 05MAR14. Outcome will shape future engagement to promote service. 30APR14 – Interviewing Diabetes Nurses at practices about their views of Juggle. Will forward finding to Group. Final interview. Aim to complete by end of May 2014. 18JUN14 – Consultation completed. Results in July. 18AUG14 – Meeting with Diabetes Group on 21st August. Will discuss results at People’s Council Meeting.

Improvement Area	Description	PPI Update
Breastfeeding Peer Support	<ul style="list-style-type: none"> 	<ul style="list-style-type: none"> • Actions from Meeting was that a mapping exercise of maternity groups in each CCG area to be considered as engagement on service is a requirement due to new service agreements with CCGs. Aim to meet them at next PPI Lead meeting in March2014. • 18FEB14 Finalising questionnaire which will be distributed to parent/toddler groups such as Children Centres as well as being online. • 05MAR14 – As service just being set up will set up review of service in September 2014.
Shared Decision Making Tools	<p>Shared decision making (SDM) is the conversation that happens between a patient and their health professional to reach a healthcare choice together. This conversation needs patients and professionals to understand what is important to the other person when choosing a treatment.</p> <p>Patient Decision Aids are specially designed information resources that help people make decisions about difficult healthcare options. They will help you to think about why one option is better for you than another. People's views change over time depending on their experiences and who they talk to. Understanding what is important to you about your decision will help you choose the option that is best for you.</p>	<ul style="list-style-type: none"> • 18AUG14 – Presentation and discussion to be held at People's Council meeting August 2014. Aim is to agree on how to progress with PPI and then design the approach to promote the initiative.

Improvement Area	Description	PPI Update
<p>Procedures of Limited Clinical Value/Clinical Guidelines (PLCV)</p>	<ul style="list-style-type: none"> • Review of the PLCV policy and development of guidelines to support the Policy • Working across the county to develop the Policy for the whole County • Work has commenced to get the mandate to review the Policy and a project plan will be drawn up with the intention the revised policy will be completed to be included in the secondary care contracts for 2014/15 	<ul style="list-style-type: none"> • Meeting in 25FEB14 to discuss the progress of the review, agree that which has been reviewed and discuss further procedures to be looked at. • PPE will be shaped by final decisions made. • 26FEB14 - Most changes to the policy will be clarify description of procedures. Final clinical decisions to be made in May 2014. Agreed to work with City CCG on Patient Friendly Leaflet for GPs to distribute to patients. Aim of leaflet will be to explain the background behind PCLV. Meeting set for April 2014. • 16MAY14 – Whilst final policy to be finalised working in conjunction with Notts City CCG to devise a PPI leaflet explaining PCLV in basic terms. However, will need wait for finalisation of policy which is still to be finalised as of 25JUN14. • 15JUL14 – Still awaiting outcome of clinical decision. PPI on hold until completed. • 18AUG14 – Meeting with Notts City CCG to discuss future PPI plans. Will discuss in AOB at People’s Council.

Putting good health *into practice*

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Urgent Care management pilots	<ul style="list-style-type: none"> To scope the development of primary care urgent care management through the NNE CCG Single Point of Access Developing business case 	<ul style="list-style-type: none"> 12FEB14 Met with new Project Manager for Pilot who will be working closely with Practices to roll out across localities – Locality 3 being the first. Confirmed Park House will be possibly delayed until April though still waiting for Nurse starting date. Agreed that PPI will be discussed when ready to launch. Antonia Smith, new NNE Comms Manager, agreed to assist in creating flyers for service launch. Will chase in April 2014. 05MAR14 – Launch date still not confirmed. Toni has met with Tony Morris from PPG who has agreed to support promotion of service to patients. Toni meeting with CHP PM to discuss approach as well as NNE newsletter. 18JUN14- Consultation for Park House completed. Stenhouse planned for July awaiting date. 15JUL14 – Consultation for July/Aug planned for Stenhouse – TBC. 18AUG14 – Consultation to take place 3rd September 2014.

Putting good health *into practice*

Improvement Area	Description	PPI Update
Neurology	<ul style="list-style-type: none"> Additional community resources to support patients with Parkinsons disease in progress. 	<ul style="list-style-type: none"> Parkinson's Nurse appointed. 1st meeting in 06FEB14 to move forward with PPE. 12FEB14 Appointment of Nurse subject to CHP approval. Agreed consultation of patients with Parkinson's would give a baseline of current patient perspective. Consultation will need to be completed by May 2014. Planning approach now with Parkinson's UK 26FEB14 – Meeting with NUH Consultant Neurologist to ensure NNE Nurse work in conjunction with the hospital. Focus Group Consultation now planned to be completed by May 2014. 05MAR14 – Working with Parkinson's UK to set up focus group or individual consultations. Aim to start in April 2014. 30APR14 – So far six consultations taken place with the aim of further referrals. Aim to complete by end of July. 18AUG14 – Parkinson's Report completed and presented to Parkinson's Working Group.
Cancer	<ul style="list-style-type: none"> Undertaking a service review 	<ul style="list-style-type: none"> Patient Rep recruited and confirmed commitment to group. Review ongoing. 12FEB14 Agreed that after Cancer PLT event on 13FEB14 would meet up with Patient Rep to discuss potential PPI. 05MAR14 – Awaiting outcomes from commissioned Deep Dive date due end of March. 30APR14 – Awaiting final decision of what will be focused on which will be decided in June 2014. 18AUG14 – Aim to work with MacMillan and NUH to shape future PPI and also get intelligence from their work.